2022 Quarter 4 Snapshot (October – December inclusive)

MyWelfare



Top Services

Jobseekers Casual Certification
192,715 transactions

- 2 Illness Benefit 61,,488 transactions
- Payment Statement Requests
 50.439 transactions
- 4 Apply for Jobseekers 38,293 transactions
- PPSN Applications
 35,613 transactions
- 6 Change of Payment Method 27,265 transactions
- 7 Contribution Statement Requests 19,559 transactions
- 8 Change of Address 18,745 transactions



What's New?



Dec 22: An online service for **Fuel Allowance** went live on **MyWelfare.ie**

Dec 22: Phase 2 of **Digital Pathways to Work** was launched on **MyWelfare.ie**

Did You Know?

You can request to update your address with the Department by logging into **MyWelfare.ie** using your **MyGovID**.

Use of the **Change of Address** service increased by **over 43%** in Q4 2022 when compared against Q4 2021, indicating that more customers are opting to use this quick and easy service.



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Accounts (48.58% are verified)