



Top 5 Services

(Not including COVID Services)

- 1 Casual Certifications**
210,136 transactions
- 2 Payment Statement Requests**
48,715 transactions
- 3 Change of Payment Method**
46,510 transactions
- 4 Apply for Personal Public Service Number**
46,261 transactions
- 5 Back to School Clothing & Footwear Allowance Scheme Applications**
46,070 transactions

MyGov id

3.68m

Accounts

(47.48% are verified)



MyWelfare

Over **4.2M**
Sessions on MyWelfare

696k
Customer transactions

Over **4.2M**
Customer logins

690k
Dashboard views

1.2M
Users

329k
Payment history views



COVID Services

91,024 (↓ 70%)

COVID-19 Enhanced
Illness Benefit applications

↑ Increase in Q3 2022 from Q2 2022

↓ Decrease in Q3 2022 from Q2 2022

142 (↓ 96%)

PUP Closures

What's New?



July 2022:

- Accommodation Recognition Payment (ARP) went live on MyWelfare.ie on 25th July 2022.
- The number of MyGovID accounts exceeded 3.5 million in July 2022.

August 2022:

- Digital Postbox: Contributions History and Payment Statement delivered to MyWelfare notifications can now also be sent to digitalpostbox.ie, where a verified customer has set up their Digital Postbox

September 2022:

- The enhanced rate of Illness Benefit came to an end of Friday 30th September 2022, and MyWelfare.ie facilitated over 893K Covid-19 Enhanced Illness Benefit applications from March 2020 to September 2022.

* All figures represent verified & basic customers